

Ochsner Population Health

Overview of Ochsner Health System

- Ochsner Health System is a non-profit, academic, multi-specialty healthcare system headquartered in New Orleans, Louisiana
- 18,500 employees, including 1000 + physicians
- 2,500 Community Physicians
- 12 Hospitals
- 40+ Clinics



A satellite-style map of Louisiana showing four distinct regions. The map features a network of yellow lines representing roads or infrastructure, with numerous yellow circular markers placed along these lines. The regions are labeled with white text on blue rectangular backgrounds. The background shows a mix of green land, dark blue water bodies, and brownish areas, likely representing different types of terrain or vegetation. The Mississippi River is visible on the right side of the map.

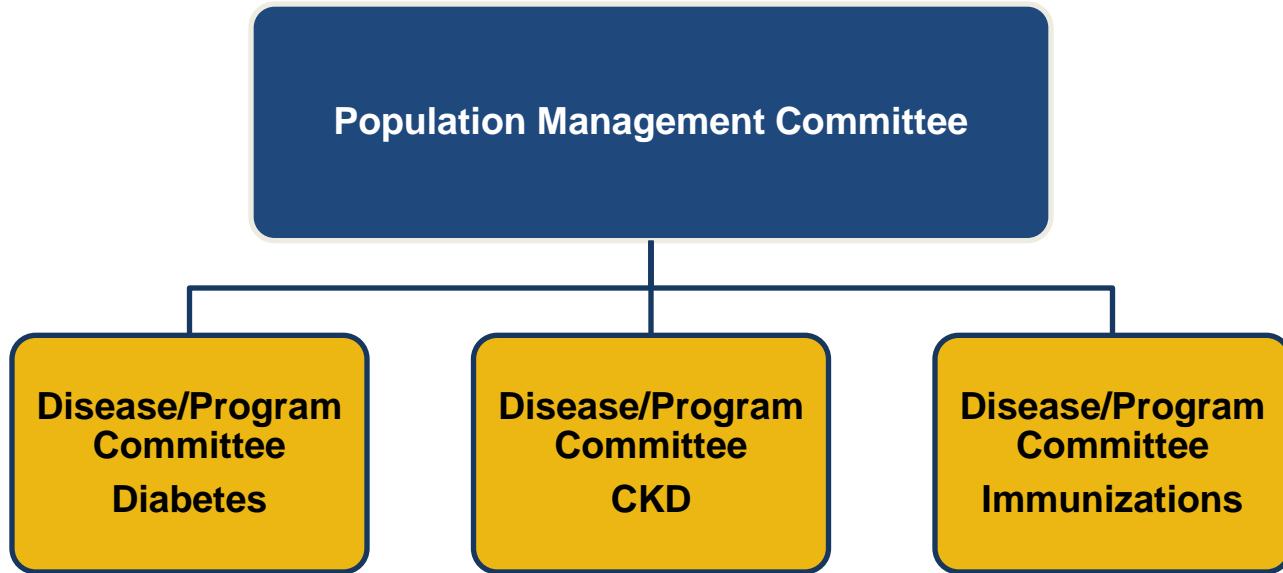
**Baton Rouge
Region**

**North Shore
Region**

**New Orleans
Region**

**Bayou
Region**

Population Health



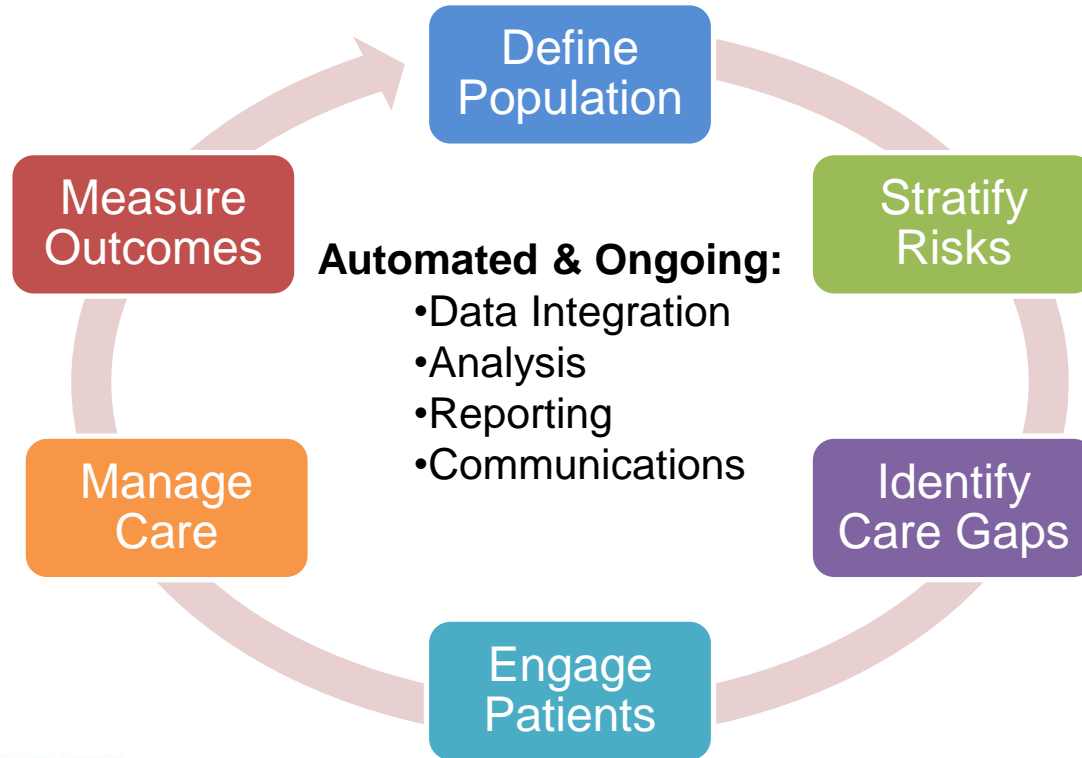
Healthy Planet: Epic Platform

- Collection of pre-existing tools in Epic that can be used together for population management.
- Tools include:
 - Health Maintenance
 - Registries
 - Dashboards
 - Reporting Workbench Reports
 - Bulk Ordering
 - Bulk Communication

Healthy Planet: Registries/Programs 2016

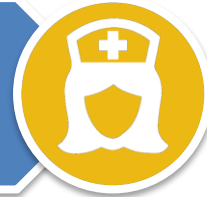
1Q 2016	2Q 2016	3Q 2016
1) HTN Program	1) Hep C	1) ACO
2) Breast Cancer Screening Program	2) Comprehensive Joint Replacement (CJR) Registry	2) RA Registry
3) Colorectal Screening Program	3) Osteoporosis Registry	3) CAD Registry
4) Cervical CA Screening Program	4) HIV Registry	4) Chlamydia Screening
5) CKD Registry	5) Pain Registry	
6) Obesity Registry	6) ALS	

Blueprint for Success



Care Coordination Workflow

Bulk Ordering



Bulk Communication



Telephonic Outreach



Metrics: Dashboard

Care Coordinator Home

Care Coordinator Home

Department ID:

Care Coordination Reports

These are the base reports to be used for population management. You must edit these reports before running them. Please reference the Bulk Ordering, Bulk Communication, Saving a Favorite Report, and Organizing a Favorite Report Tip Sheets on this dashboard if needed. They can be found in the Web Links dashboard component at the bottom of the third column.

- ▼ Bulk Order Reports
 - Hemoglobin A1c
 - Lipid Panel
 - Urine Microalbumin
- ▼ Bulk Communication Reports
 - Diabetes Registry (MyOchsner)
 - Diabetes Registry (Non-MyOchsner)

Refresh | as of: 06:59:39 PM

Diabetes Metrics by Department

	Q3 '14	Q4 '14	Q1 '15	Q2 '15	QTD
▶ Foot Exam	-	21	2	8	15
▶ Hemoglobin A1c Control	-	72	71	65	69
▶ Hemoglobin A1c Testing	-	86	89	85	87
▶ Blood Pressure Control	-	58	60	74	74
▶ Lipid Profile	-	75	77	72	75
▶ LDL Control	-	44	46	37	37
▶ Nephropathy Screening Test or Evidence of Nephropathy	-	84	86	67	70
▶ Eye Exam	-	-	45	37	39

Care Coordinator Message Board

New Post

New In Basket Messages - Pt Advice Request

Please start to monitor and work the **Pt Advice Request** In Basket folder. These messages are responses from patients in regards to the CareTouch Bulk Outreach. A Tip Sheet can be found [here](#). The Tip Sheet has been made available below under the Tip Sheet section of the Web Links Dashboard Component.

If you have not already, please add yourself to the OHS CARE COORDINATION In Basket Pool.

Thu 7/23 01:42 PM - Jonathan Entwisle

Measuring Success

Provider: Diabetes Metrics

PCP:

[Back to Quarters](#)

	Jan	Feb	Mar
▶ Foot Exam	78 ✓	77 ✓	39 !
▶ Hemoglobin A1c Control	74 ✓	74 ✓	74 ✓
▶ Hemoglobin A1c Testing	86 !	86 !	82 !
▶ Blood Pressure Control	65 ◆	64 !	62 !
▶ Lipid Profile	81 !	82 !	80 !
▶ LDL Control	50 ✓	52 ✓	52 ✓
▶ Nephropathy Screening Test or Evidence of Nephropathy	93 ✓	93 ✓	93 ✓
▶ Eye Exam	-	64 !	64 !

External Data

The screenshot displays two windows from a Health Maintenance software application. The top window, titled "Health Maintenance", features a toolbar with icons for Postpone, Remove Postpone, Override, Remove Override, Edit Modifiers, Report, Update HM, ClinKB, and Health Maintenance. Below the toolbar is a table with columns for Due Date, Topic, and Date (Reason). The table lists several health maintenance tasks:

Due Date	Topic	Date (Reason)
11/22/1954	Foot Exam	
11/22/1984	DEXA SCAN	
11/22/2004	Zoster Vaccine	
11/1/2012	Eye Exam	
4/5/2013	MAMMOGRAM	
6/28/2013	Lipid Panel	
7/5/2015	Hemoglobin A1c	

The bottom window, also titled "Health Maintenance", shows a detailed view of the "Hemoglobin A1c" topic. It includes a "Next Due" section with a "Done" status and a list of "SmartData" entries, each representing an "EXTERNAL LAB DATE - HEMOGLOBIN A1C". At the bottom, it indicates "Patient has more history with this topic..." and shows "Influenza Vaccine" as "Next Due".

External Data

- Ochsner's Database Environment
 - Clarity
 - Cogito Data Warehouse (CDW)
 - Enterprise Data Warehouse (EDW)
- Payor Information
 - Receiving files from 7 different payors (EDW)
 - ⊙ Membership, Membership History
 - ⊙ Claims – Medical, Pharmacy

Chlamydia Screening

Chlamydia Screening

Age Band: Females

16yrs - 20yrs: 2146

21yrs - 24yrs: 3555

Add Modifier

Health Maintenance Modifiers

Sexually active

Health Maintenance

Health Maintenance

Postpone Remove Postpone Override Remove Override Document Past Immunization Exclude E

New data from outside sources are available for reconciliation. Health Maintenance topics may n

Reconcile outside data on the chart. Immunizations

Due Date	Topic	Frequency	Date Completed
10/25/2014	CHLAMYDIA SCREENING	1 year(s)	
9/1/2016	Influenza Vaccine	9 month(s)	

Health Maintenance Modifiers

Sexually active

Health Maintenance Plans

CHLAMYDIA SCREENING
Influenza Vaccine (Seasonal)